



Supplier Quality Requirements

In Honor Of

Quality Manager / CEO

This provision is an integral part of the purchase order requirements.

Thanks ,

Marina Kom, Quality Assurance Manager

General Requirements

Management System:

The quality management system of external providers and subcontractors shall comply with the requirements of the latest revision of ISO 9001. The Certificate must include the approval of the certification body and the accreditation body that supervises the certification body.

Competence and Awareness:

The external provider shall ensure that his employees are aware of their contribution to product conformity and of the impact of their work on product safety.

All manufacturing and inspection activities performed at the facilities of the external provider and his subcontractors shall be carried out only by qualified personnel according to criteria defined in the external provider's quality procedures.

When the Quality inspectors are approved/certified by the purchaser, the inspection/ test shall be carried out solely by those inspectors. Any change in the certified quality inspectors requires prior notification of the purchaser and his approval.

Eyesight acuity - quality inspectors and production employees whose vision has an impact on quality (painting, coating, visual quality assurance) shall have eyesight acuity level that comply with the applicable standards in the industry (nondestructive testing, welding, etc.) and the company procedures. Whenever the criteria were not defined in a relevant standard, the test shall be performed at least once every two years by a certified optometrist.

Management of non-conformances:

As a rule, the external providers are required to supply products that conform to the purchase order requirements. It is the purchaser policy not to approve external provider non-conformances. The manufacturer is expected to manufacture items free of non-

conformances. Any exceptional request to salvage products to be supplied to KZB that do not conform to the purchase order requirements shall be approved in writing by KZB on a MRB to be submitted to KZB .

"Use as is" and/or scrap decisions regarding parts for which the raw materials or the components were supplied by the purchaser, shall be approved by the purchaser.

Records control:

The external provider shall maintain the complete quality records of the development, manufacture, material and product acceptance, inspection and testing processes of the raw materials and product components, including special processes performed at the subcontractors. The external provider shall ensure information backup and retrieval capabilities on a routine basis. The records shall not be destroyed without KZB approval.

Should the ability of the external provider to retrieve production records be impaired due to a Cyber, "ransom" or other event, the external supplier shall notify the purchaser immediately in writing.

The external provider shall flow down the records retention requirements.

Manufacturing Processes Control

Requirements review:

Upon the receipt of the KZB , the external provider shall perform a requirements review to ensure its ability to meet the PO requirements, including the documents attached to the PO and the required delivery schedule. The requirements review shall evaluate at least the following issues: special requirements, materials, special processes, critical items, key characteristics, personnel suitability, work methods and instructions, production facilities, inspection and test resources, technological suitability, compliance with quality requirements .

During the requirements review the external provider shall carry out a comprehensive verification of all production drawings and specifications of KZB in order to guarantee that the delivered products meet all the requirements of the drawings/specifications according to their appropriate configuration. The up-to-date report shall be approved and signed by the authorized representative of the external provider, indicating his and name and the verification date.

Changes management:

The external provider shall not perform changes in the product or in the production process without purchaser approval.

The external provider has the obligation to notify the purchaser, prior to the implementation of changes in the process, materials, production equipment, location of the production facility, testing method or subcontractors.

Per the purchaser decision and request, a delta FAI shall be performed following the above changes.

This obligation is applicable as well to the subcontractors employed by the external provider.

The external provider is not allowed to perform any changes in the production documents supplied by the purchaser. Changes initiated by the purchaser during production shall be performed solely according to change instructions approved in advance.

Monitoring and measurement equipment:

The final product characteristics shall be verified by equipment verified/ calibrated by a laboratory certified to ISO 17025 for the applicable calibration scope related to the calibrated equipment. Calibration/verification reports received from the lab shall carry the accreditation body logo certifying the laboratory. Calibration/verification by the equipment manufacturer or by a body qualified by the equipment manufacturer shall be performed according to ISO10012/ ISO17025 requirements.

Equipment used for process control shall be calibrated/ verified according to ISO10012 requirements or by a lab certified to ISO 17025.

Foreign Objects Debris (FOD) - FOD prevention:

The external provider shall maintain a program for the prevention of foreign objects debris according to AS9146 requirements. Throughout production, inspection and packaging processes, the external provider shall ensure conditions and take actions for the prevention of foreign objects presence.

Traceability:

The external provider shall maintain full traceability from the finished item level to the raw materials/ components manufacturer documents and from the raw material lot to the lots or serial numbers of the final items. Traceability data shall be documented in the applicability records.

Item identification:

The items shall be marked so that it will be possible to identify them using a serial number as defined in the drawing.

Limited Shelf-Life Items:

The expiration of a manufactured item composed of limited shelf life materials shall be defined according to the shortest shelf-life material (except materials that undergo polymerization, activation, or a process that modifies their properties, etc. - extend their expiration date).

After leaving the external provider's facility, the remaining shelf life of the item shall be at least 80% of its total shelf life. The packing list and/or each individual package of the shipment must include the manufacturing date, the recommended shelf life and the storage conditions (temperature, moisture, etc.) of all the limited shelf-life items/ materials supplied according to the PO.

- **4. Serviceability tag:**
- 4.1 Together with the invitation to the final inspection, the manufacturer shall send to the inspector a report (serviceability tag, COC, COT, COA, Laboratory Test Report) for the items defined in the packaging list/drawing of the manufactured item.

Annex D - Glossary of Terms:

KZB KZB Technical Rubber Products (1987) LTD

PO Purchase Order

AQL Acceptance Quality Limit

COA Certificate of Authenticity

COC Certificate of Conformance

COT Certificate of Testing

FAI First Article Inspection

MRB Material Review Board